

## Terms and Conditions

### Dates

#### German/English summer camps:

2-week session	3-week session	4-week session
12.07. - 25.07.2020	12.07. - 01.08.2020	12.7. - 08.08.2020
26.07. - 08.08.2020	19.07. - 08.08.2020	

Please contact us for special arrival and departure dates.

Fee	2-week session	3-week session	4-week session
Language & Outdoor	€ 1.960,00	€ 2.940,00	€ 3.920,00
Language & Tennis	€ 1.960,00	€ 2.940,00	€ 3.920,00
Language & Riding	€ 1.960,00	€ 2.940,00	€ 3.920,00
Language & Dancing	€ 1.960,00	€ 2.940,00	€ 3.920,00

### Booking, Confirmation & Payment

A booking is binding for us as soon as we receive the filled in online registration form on our website.

You will receive a confirmation of application together with payment dates for the deposit of 20% of the total amount (within 2 weeks) and final payment of the remaining balance.

All payments and instalments must be paid on time as shown on the invoice.

Payment must be made free of expenses or accordingly must be paid subsequently.

Unfortunately, we can not hold a place in our camps if full payment is not received before camp start in form of a bank receipt or proof of payment.

Although the fee includes all relevant expenses at the camp (excl. laundry service) it is advisable to have some pocket money (30,00 Euro per week) for extras, e.g. souvenirs.

Changes in bookings are free of charge until May 31<sup>st</sup>, 2020.

A fee of 30,00 Euro per person will be charged for subsequent changes.

### Minimum & Maximum Number of Participants

If we are forced to call off the camp for unforeseen reasons, e.g. if the minimum number of 15 participants is not reached, we are unable to provide neither substitute services nor compensation.

However, in such cases you will receive all payments back.

Auersperg-International Summer Camp reserves the right of cancellation at any time.

Up to 35 participants will be accepted per camp. Participants will be accepted in order of the reception of registration form.

You will be informed immediately if the camp is overbooked.

## Arrival & Departure

Travel expenses are not covered.

We offer an accompanied transfer service from/to **VIENNA** or **SALZBURG** airport and railway station which can be arranged for an extra charge.

### Transfer Fee

From/to Vienna: 90,00 Euro one way or 180,00 Euro round trip

From/to Salzburg: 70,00 Euro one way or 140,00 Euro round trip

### The accompanied transfer service operates on fixed dates

**Arrival Camp:**                      **Departure Camp:**

Sunday, 12<sup>th</sup> July                      Saturday, 25<sup>th</sup> July

Sunday, 19<sup>th</sup> July                      Saturday, 01<sup>st</sup> July

Sunday, 26<sup>th</sup> July                      Saturday, 08<sup>th</sup> July

Please consult prices for accompanied transfer service on other dates.

### Pick-up and Drop-off Procedure

Participants flying to **VIENNA** airport will be picked up personally by our staff and will travel from Vienna airport to Salzburg main station by train.

From Salzburg railway station children will be driven to the camp by van.

Participants flying to **SALZBURG** airport will be picked up personally by our staff and will be driven to the camp by van.

Children will be accompanied from/to the airport or railways station by our staff!

### Flight details must be announced before June 1st, 2020.

In case of late notification arrival and departure must be organized by parents themselves.

### Nearby Airports

Zell am See: 30min

Salzburg: 1,5h

Vienna: 3,5h

### Best Arrival & Departure Time

Zell am See:                      Arrival: anytime                      Departure: anytime

Vienna airport:                      Arrival: 10am - 01pm                      Departure: afternoon

Salzburg airport:                      Arrival: 03pm - 05pm                      Departure: till noon

## Meeting Point at airport or railway station

It is also possible to arrange a meeting point with parents/relatives/friends at Vienna or Salzburg airport or railway station.

The drop-off/pick-up person must be on time at the meeting point.

In case of delay a fee of 40 Euro per hour will be charged after 30 minutes for waiting time.

## Terms of Cancellation

45 days preterm	no cancellation fee
44 days up to 30	cancellation fee 25% of full amount
29 days up to 15 days preterm	cancellation fee 50% of full amount
14 days up to 0 days preterm	no refund
early leaving	no refund
in case of „no show“	no refund

## Early dismissal or discontinuance of a registered participant

If an early dismissal or discontinuance of the stay of a participant is due to disease or illness or for reasons which are beyond the control of Auersperg-International Summer Camp e.g. expulsion from camp due to disciplinary reasons, homesickness, emergencies, etc. no refund will be made. Costs and responsibility for return journey are with the legal guardian.

We recommend to conclude a cancellation and travel insurance if due to sickness or other reasons a cancellation or early departure is necessary.

## Limitations of Liability

We reserve the right to make changes and/or substitutions in program content.

Under no circumstance can Auersperg-International Summer Camp be responsible for any service not directly under the control of Auersperg-International Summer Camp, e.g. weather conditions, world events, transportation companies, etc. For these reasons, Auersperg-International Summer Camp can not be held responsible for extra costs, damage, accidents, lateness or inconvenience as a result of an error by a company during the activities or transportation of participants.

Every booking is accepted subject to all the conditions imposed by such outside companies and all claims with respect to these matters must be made directly to the concerned party.

Our camp counsellors and leaders are not held responsible for possible illegal acts or prohibited substances in the possession of the camp participant.

In the event of such case, responsibility is not taken over by the counsellors and/or leaders and Auersperg-International Summer Camp.

The exclusion of a participant can result in case of immoral conduct, criminal acts and/or other conduct for which the counsellors can not assume responsibility.

No restitution of travel costs can be made as a result of the expulsion of a camp participant.

## Health, Accident and Liability Insurance

Auersperg-International Summer Camp does not provide insurance cover to participants. This is the sole responsibility of the parent/legal guardian. In order to provide protection from the consequences of self-caused damages and/or injury by a camp participant or third parties a personal health, accident and liability insurance is a mandatory requirement for each participant.

Auersperg  
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In order to enable medical treatment by a doctor in case of illness or accident the following guidelines are in place:

- Children from Austria require an E-card or Social Security (SV) card.
- Children from EU states require a European Health Insurance Card (EHIC).
- We recommend that children from other countries take out medical insurance.

TBE/FSME – tick bite vaccination is recommended.

### Laundry

If your child requires laundry, we offer a laundry service for 5,00 Euro per week.

### Graphical Material

With your booking you agree that graphical material which will be made during our camps could be used for advertising purpose and social media.

### Mobile Phones and Electronics

Electronic devices are handed in to camp staff at the beginning of the camp. Children will have daily access to call their parents and relatives. For these calls children can use their own mobiles.